

(As of February 20, 2001)

Section 6-402. Powers, Duties and Functions --

The director of customer services shall:

- (a) Receive complaints and inquiries concerning city policies, programs and operations and promptly answer such complaints or inquiries.
- (b) Fulfill the research and information needs of the city, coordinate a city government records management program, and supervise the city archive of documents and materials.
- (c) Perform motor vehicle driver licensing, commercial driver's licensing, and licensing of businesses, bicycles, mopeds, and dogs.
- (d) Conduct inspection of vehicles and reconstructed vehicles.
- (e) Administer the motor vehicle registration program, the abandoned vehicle program, and the motor vehicle financial responsibility program.

(1998 General Election Charter Amendment Question No. 3(I))